

Performance Evaluation Job Aid – Upload Measures Department of Transformation and Shared Services

T-Code: ZHR_UPLOAD_MEASURES

NOTE: Executing this transaction will overwrite any weights, groups, measures, and department measure data that have previously been entered.

- 1. Go to ZHR_UPLOAD_MEASURES
- 2. Employee Selection
 - a. Appraisal Year and Business Area fields will automatically populate based on processors authorization. These fields cannot be edited.
 - b. The employee number field is required. At least one personnel number must be selected to execute the transaction.

Employee Selection			
Appraisal Year	2024		
Employee No.		to	(
Business Area	9906	to	P

3. Measure Selection

- a. For each desired group, enter a % weight. Cumulative Group weights must add up to 100%.
- b. Select the standard measure, department measure, or both.

Measures Selection				
Customer Service (Internal and External)	20 %			
Customer Service (Internal and Externa Customer Service Department	Edit Measure			

c. If a department measure is desired, select 'Edit Measure'. A popup text box will appear. Enter the measure description and select the green check box when done.

Measures	Selection		
Cust	omer Service (Internal and External)	20 %	
	🕞 Enter Custom Measure for		×
	Customer Service Department Departmen	t Measure	
Com			
Acc	* Li 1, Co 47	Ln 1 - Ln 1 of 1 lines	

NOTE: If the department measure check box is selected, you must enter a measure description into the text box. If text is entered, the check box will automatically be selected. If description is not entered the message below will be received.

Measure description is required For Measure " Customer Service Department Measurement "

- 4. Execution and Output
 - a. In this example all groups and measures are selected

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ppraisal Year 2024	
nployee No.	to 📄
isiness Area 9906	to
sures Selection	
Customer Service (Internal and External)	20 %
Customer Service (Internal and Externa	
Customer Service Department	Edit Measure
Communication	15 %
Communication	
Communication Department Measure	Edit Measure
Accountability	15 %
 Accountability 	
Accountability Department Measur	Edit Measure
Professionalism	15 8
	e 01
	Edit Measure
Initiative	15 %
✓ Initiative	
Initiative Department Measure	Edit Measure
Job Knowledge, Skills, and Work Product	15 %
✓ Job Knowledge, Skills, and Work Produc	
✓ Job Knowledge Department Measure	Edit Measure
Supervisory/Leadership	5 8
✓ Supervisory/Leadership	
 Supervisor/Leadership Department 	Edit Measure

b. Confirm that output displays a successful status message.



c. Selected weights, groups, measures, and department measure descriptions will now reflect on EASE.

	Personnel No: Position Title: HUMAN RE:	SOURCES ANALYST	Reviewer Name	
	*		Total Group	Weight % 100
`	 Customer Service 	(Internal and External)	Group We	eight % 20
	Measure Name	Measure Description	Edit	Select Measure
	Customer Service (Internal and External)	 These are typical functions for Customer Service: Demonstrates a service-minded and positive attitude by providing helpful, courteous, responsive, and knowledgeable service Works to understand people and information before making judgments and responding Responds quickly to meet customer needs and resolve problems Takes the required actions to meet needs effectively and exceed a customer/s/client/s/vendor/s expectations Seeks opportunities to improve the products or services to meet customer needs Establishes and maintains effective relationships with customers and gains their trust and respect 		
	Customer Service Department Measurement	If this box is checked, the rating manager must fill in the text box to establish any additional measurement(s) and expectations.	ä	

Reminder: Executing this transaction will overwrite any weights, groups, measures, and department measure data that have previously been entered.