



# ARBenefits Newsletter

Q3 | 2023

## OPEN ENROLLMENT

### IT'S NEVER TOO EARLY TO PLAN AHEAD!

Open Enrollment runs from **October 1-31, 2023**. This will be when you can change your plan and add or drop dependents without a qualifying event. Be on the lookout for more information coming your way soon!

Any changes made go into effect on **January 1, 2024**.



# NEW

## PHARMACY BENEFITS MANAGER (PBM)

 NAVITUS

Beginning July 1, 2023, ARBenefits partnered with Navitus Health Solutions, your new pharmacy benefits manager (PBM)! As the new PBM, Navitus will support your health and well-being with access to the medications you need. Navitus is accessible 24 hours a day, 7 days a week.

The medications covered on the formulary before July 1, 2023, are still covered through the end of the year, and the information on your Member ID card has not changed. All you need to do is provide your Member ID card to your pharmacist as usual.

If you have any questions about your prescriptions, please call EBD at 1-877-815-1017 or Navitus at 1-888-384-2438.

## IMPORTANT ENROLLMENT/CHANGE UPDATE

Effective 8/1/2023, EBD will only accept one form submission for any new hire, change, and election forms to improve processing efficiency and timeliness of member coverage. This means there is only one opportunity to make selections, so members need to be sure of their decisions and complete all forms in their entirety. EBD will accept corrections to basic information after submission, but that will not include plan changes or coverage choices. Please contact EBD with any questions you may have.

# Blue365<sup>®</sup>

Download the Blue365 app to obtain your digital ID cards, claims and benefits information, access your personal health records, and more!



# WHO IS EBD?



EBD is the Employee Benefits Division within the Arkansas Department of Transformation and Shared Services (TSS). We support and manage all aspects of ARBenefits. This includes all partners for your medical coverage offered by the State of Arkansas. ARBenefits is the product name for your medical insurance plans. When you come to our office, call, or email about your insurance, you are contacting the Employee Benefits Division. We are always here and happy to help you with your questions!

We are open Monday through Friday from 8:00 am - 4:30 pm.

Watch out for our new logo! If you see green, the communication is for active employees!



We made this change to make it easier for members to quickly differentiate which information is for actives or retirees!

## Special Delivery Program Educates Moms-to-be

Expecting moms can receive \$250 by signing up for the Special Delivery Program online or contacting the nurse through the Blueprint Portal. To enroll, visit [healthadvantage-hmo.com/blueprintportal](http://healthadvantage-hmo.com/blueprintportal) or call 1-800-225-1891 ext. 20225.

NEW DIRECTIONS®



1-877-300-9103



[eap.ndbh.com](http://eap.ndbh.com)

(Code: ARBenefits)

## Need help? Your EAP is here!

Life happens regardless of day or time. Your Health Advantage Employee Assistance Program (EAP) through New Directions is available 24 hours a day, 365 days a year. Whenever you need to reach out, they are there for you. Find your best self with free resources, including assessment and referrals, short-term counseling, health tips, life hacks, work-life tools, relationship support, legal and financial consulting, a health resources library, and more!

The Employee Assistance Program through New Directions is *free, confidential, and available to you and your family members.*

Follow the Department of Transformation and Shared Services on social media!



Questions? Contact us today!

Email: [Ask.EBD@arkansas.gov](mailto:Ask.EBD@arkansas.gov)

Member Services: 877-815-1017