



# Data and Transparency Panel Quarterly Meeting July 2022

# Welcome

---

DR. JOSHUA MCGEE  
CHIEF DATA OFFICER



# Agenda

- Welcome
- ARData Updates
  - Brief Updates
  - Justice Reinvestment Initiative (JRI)
  - Google.Org CiviForm
- Jobs and Employment Data Exchange (JEDx)
- Ready for Life
- Equity Study
- Wrap Up



# Justice Reinvestment Initiative

---

CARRIE ANDERSON  
CHIEF POLICY OFFICER  
CARRIE.ANDERSON@ARKANSAS.GOV



# Arkansas Justice Reinvestment Initiative

Development of a criminal justice data hub for interagency and cross-sector sharing, notifications, and analysis



# Justice Reinvestment Initiative (JRI)

- Data-driven process to increase public safety.
- More effective and efficient use of criminal justice resources to address the complex factors that drive crime and recidivism.



# BJA FY21 JRI Solicitation Categories

CATEGORY *	AWARDS	AMOUNT	MONTHS
1. Improving Court Processing and Efficient Docket Management	1	\$1,000,000.00	36
2. Improving and Implementing Pretrial Systems	1	\$1,000,000.00	36
3. Innovations in Information Sharing to Coordinate Crime Reduction	1	\$1,000,000.00	36
4. Innovative Approaches to Improve the Efficacy of State Justice Systems	2	\$1,000,000.00	36
5. Training and Technical Assistance for Site-based JRI Projects	1	\$1,000,000.00	36



# JRI Category 3 Objectives

- Develop and build **data-sharing tools** such as arrest alert systems that **assist in addressing expensive deficiencies** in sites' criminal justice systems.
- Projects must seek to **break down information sharing silos** and **challenge current practices** that may impede a community's crime reduction strategies.





# Project Summary

- The Arkansas project proposes the development of a **criminal justice data hub** for **interagency and cross-sector sharing, notifications, and analysis of data and information** to support JRI as an iterative, data-driven process.
- This would be implemented as an expansion of the Arkansas Data Hub developed by the Arkansas CDO Office per executive and legislative direction to facilitate whole-of-government data sharing and analytics for data and evidence-based policymaking and continuous improvement

# Next Steps

## Justice Reinvestment Approach



**Engage stakeholders.** The project team includes all agencies and individuals necessary to understand and address the problem.

**Analyze data and identify drivers.** The project team uses data to determine the causes, symptoms, scope of the problem, and impediments to addressing the problem. The lead and other stakeholder agencies provide relevant data.

**Develop innovative or research-based responses.** The project team devises strategies and activities to specifically address the root causes of the problem and/or impediment to addressing the root causes. The team documents planned activities, including the parties responsible and timelines, and secures buy-in from stakeholders.

**Implement innovative responses.** The project team enacts strategies and activities according to the plan and makes course corrections as needed to increase the likelihood of achieving the desired outcomes.

**Measure outcomes.** The project team assesses the effectiveness of the implemented innovative strategies and activities to address the crime problem. The team documents what works and how it will work to support sustainability, future funding requests, and to inform replication.

# Google.Org CiviForm

---

DR. JAKE WALKER  
CHIEF RESEARCH OFFICER  
JAKE.WALKER@ARKANSAS.GOV



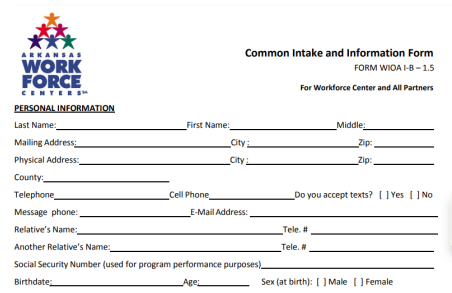
# Civiform/Common Intake

## Arkansas WIOA State Plan Requirements & Objectives

- Aligning technology and data systems across programs
  - Enable the sharing of information and data
- Implementation of common intake across programs
  - Efficiently connect services between partners,
  - Identify any barriers to employment
- Improve coordination of services across programs
  - Integrated improved intake and automated referral processes,
  - Improved case management for customers served by multiple agencies



# Integration Across WIOA Partner Programs

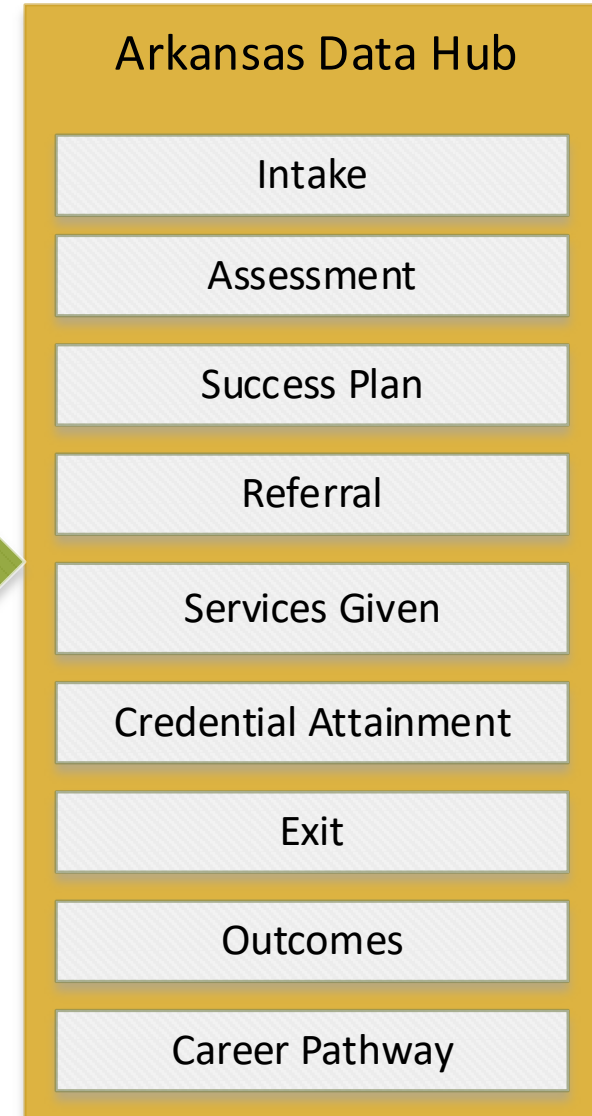
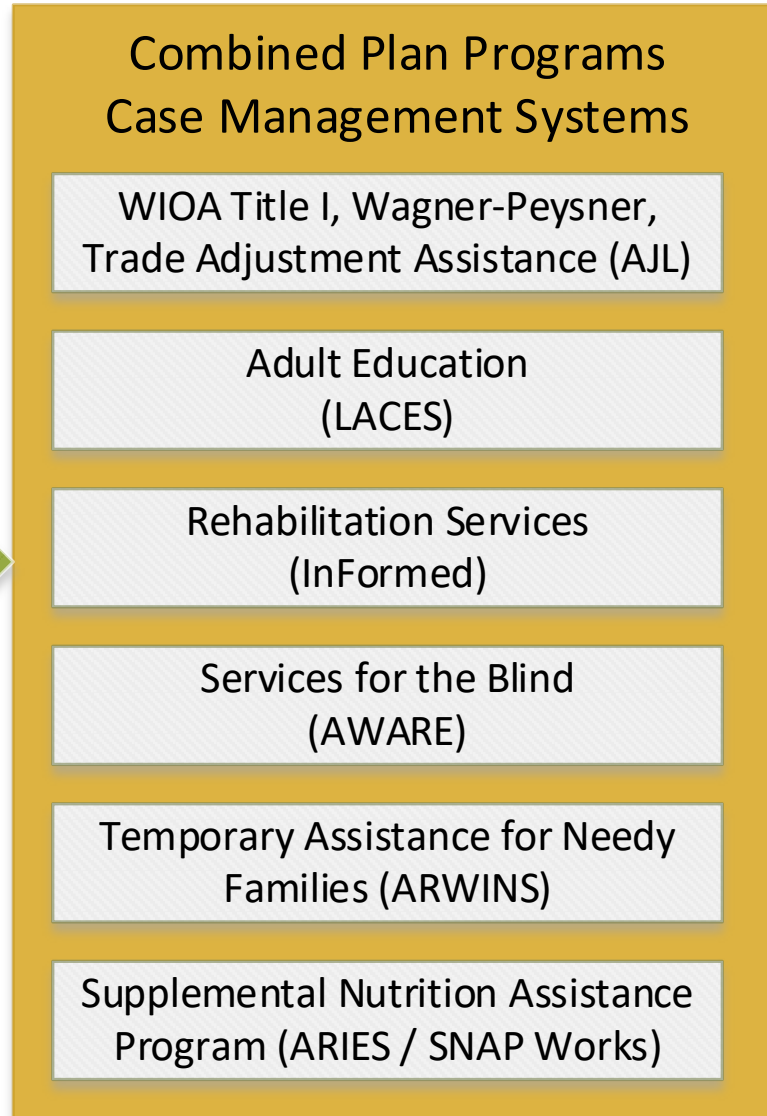


**ARKANSAS WORK FORCE CENTERS**  
PERSONAL INFORMATION

Common Intake and Information Form  
FORM WIOA I-B - 3.5  
For Workforce Center and All Partners

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_  
Physical Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_  
County: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Do you accept texts? [ ] Yes [ ] No  
Message phone: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_  
Relative's Name: \_\_\_\_\_ Tele. # \_\_\_\_\_  
Another Relative's Name: \_\_\_\_\_ Tele. # \_\_\_\_\_  
Social Security Number (used for program performance purposes) \_\_\_\_\_  
Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_ Sex (at birth): [ ] Male [ ] Female

Common Intake  
and  
Information Form



# Google.Org CiviForm Intake Application

## Get benefits

CiviForm lets you apply for many benefits at once by reusing information.  
Get started by choosing an application below.

### Programs & services

#### New Programs

#### Emergency Bill Assistance Program

Receive up to \$1,000 to help pay past due electricity balance. <10 minutes to apply.

[Program details](#)

[External site](#) 

APPLY

#### ORCA Opportunity Middle School Program (grades 6-8)

Free bus pass for Middle School students. <5 minutes to apply.

[Program details](#)

[External site](#) 

APPLY

#### Seattle Parks and Recreation Childcare Scholarship Program (ages 3-12)

Save 50-90% off childcare for ages 3-12. <10 minutes to apply.

[Program details](#)

[External site](#) 

APPLY

# Google.Org CiviForm User Roles



**Applicants**

*ARE*

Residents seeking city services

*THAT CAN*

Easily **reuse provided information** across applications in a **responsive, in-language** interface



**Trusted Intermediaries**

*ARE*

Community Based Organizations who help applicants access city services

*THAT CAN*

Apply on behalf of clients using **Trusted Intermediary Accounts**



**Program Admins**

*ARE*

City employees who handle applications for programs

*THAT CAN*

Have CiviForm integrate into or **improve existing workflows**



**CiviForm Admins**

*ARE*

City employees who manage this tool

*THAT CAN*

Build custom, **no-code** required applications using a **repository of reusable questions**

# Process Overview

## Starting Point-Screen 1

- Series of questions that would get to the possibility of being eligible for specific services.
- Series of check boxes of “Services You Need”

## Possibly Eligible For Services-Screen 2

- You may qualify for services from the following Agencies.....
- Please complete the following common intake form and each agency that you may qualify for services from will contact you.
- If you need assistance completing the form, please contact any of the agencies listed above and someone can help you complete the form.....

- Create a Login
- Complete Common/Referral Intake

• Title I Questions

• Title II Questions

• Title III Questions

• Title IV Questions



# Additional Potential Integrations

- Registered Apprenticeship Programs
- Arkansas Health and Opportunity for Me (ARHOME)
- Career and Technical Education
- Corrections
- Postsecondary Education
- Career Pathways Initiative

**What other programs and services would be relevant?**

# Jobs and Employment Data Exchange (JEDx)

---

JASON A. TYSZKO, VICE PRESIDENT, U.S. CHAMBER OF COMMERCE  
FOUNDATION CENTER FOR EDUCATION AND WORKFORCE

BOB SHEETS, RESEARCH PROFESSOR, GEORGE WASHINGTON  
INSTITUTE FOR PUBLIC POLICY



# Ready for Life

GINA LOCKWOOD, CHIEF OPERATING OFFICER, ARKANSAS  
DEPARTMENT OF EDUCATION

---

HAMOON EKHTIARI, CEO, FUTUREFIT AI  
LUCAS LEVINE, HEAD OF CUSTOMER SUCCESS, FUTURE FIT AI



# Equity Study

---

ROBERT MCGOUGH  
CHIEF ANALYTICS OFFICER



# Purpose and Motivation

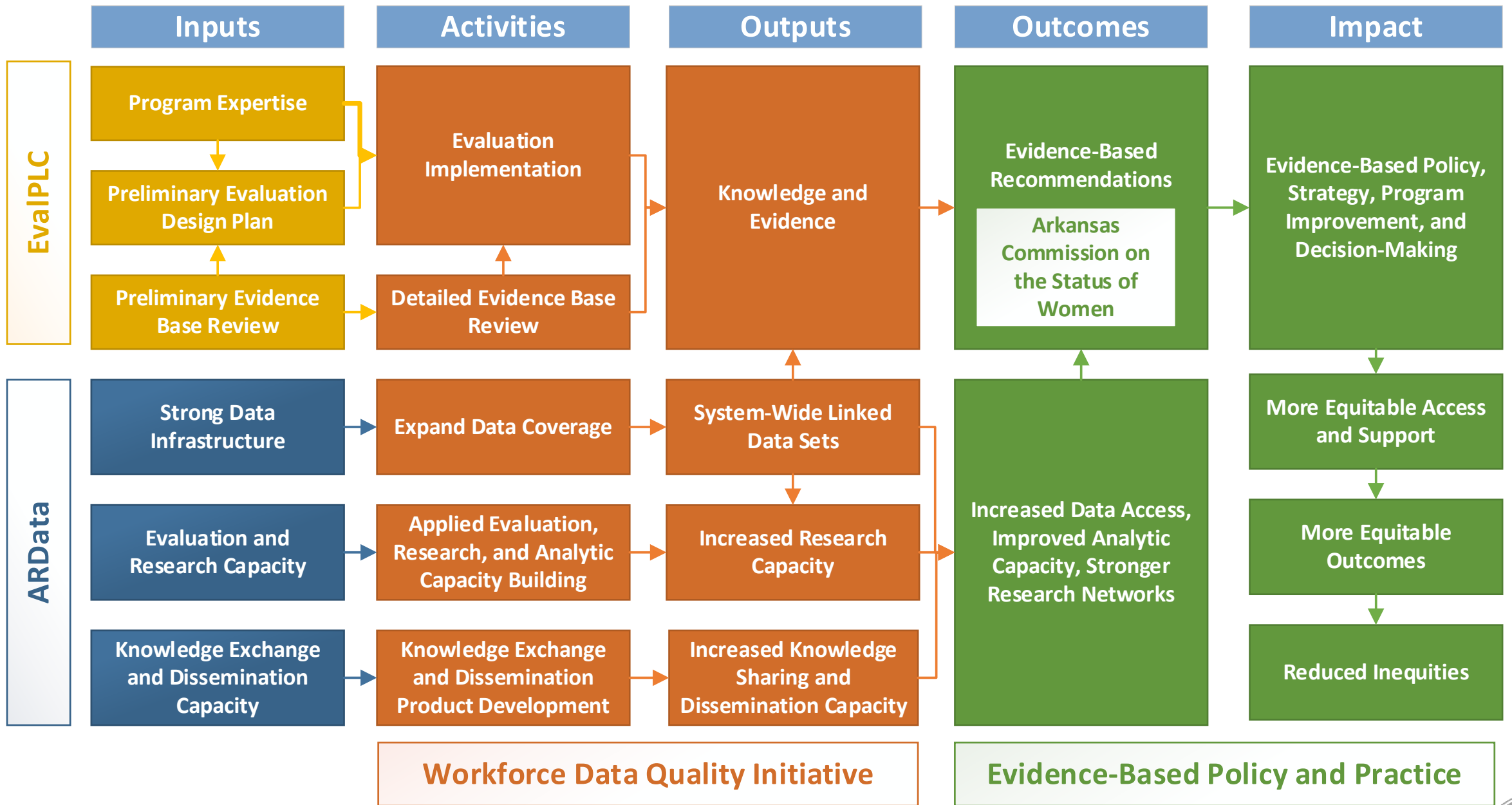
- Arkansas Governor Asa Hutchinson signed [executive order EO 22-05](#) to establish the Arkansas Commission on the Status of Women ([Arkansas Women's Commission](#)) on February 17<sup>th</sup>, 2022.
  - This executive order states that “Research is needed to analyze the role Arkansas women play within the labor market and the economy to help better direct policies and lawmaking”.
  - The commission is charged with studying and analyzing labor force participation of and barriers of entry to Arkansas women and making recommendations to the Governor and General Assembly regarding ways to eliminate barriers to labor force participation.
- Equity is a clear priority for the [U.S. Department of Labor](#), [U.S. Department of Agriculture](#), [U.S. Department of Education](#), [U.S. Department of Justice](#), [U.S. Department of Health and Human Services](#), [Centers for Medicare & Medicaid Services](#), and other federal agencies. All have Equity Action Plans including new requirements and resources for addressing inequities and advancing equity across state and federal government.



# Leveraged Resources

- **Workforce Data Quality Initiative (WDQI)**
  - The Arkansas Workforce Data Quality Initiative scope includes research and products to analyze gaps, barriers, underserved populations, and inequities and evaluation of systemic solutions to advance equitable service delivery and outcomes.
- **DOL Evaluation Peer Learning Cohort (EvalPLC)**
  - A cross-functional team of Arkansas workforce system and data leadership has been participating in the U.S. Department of Labor (DOL), Employment and Training Administration (ETA) [Evaluation Peer Learning Cohort](#) (EvalPLC).
  - Participating state teams receive training, expert technical assistance, and peer learning in support of the assessment, development, and maturation of state capacity to use evaluation and research to inform policies and evidence-based practices.
  - The Arkansas EvalPLC team leveraged the DOL ETA [Evaluation Toolkit](#) to develop an Evaluation Design Plan for informing and refining equity research and product development activities to be implemented under WDQI for better alignment with current and actionable state policy priorities as informed by the goals and needs of the Arkansas Women's Commission.





# Equity Evaluation Design Plan Steps

- Logic model (theory of change) development
- Identification of key research questions
- Review of the existing evidence base
- Research design and data collection approach
- Analysis and dissemination plan



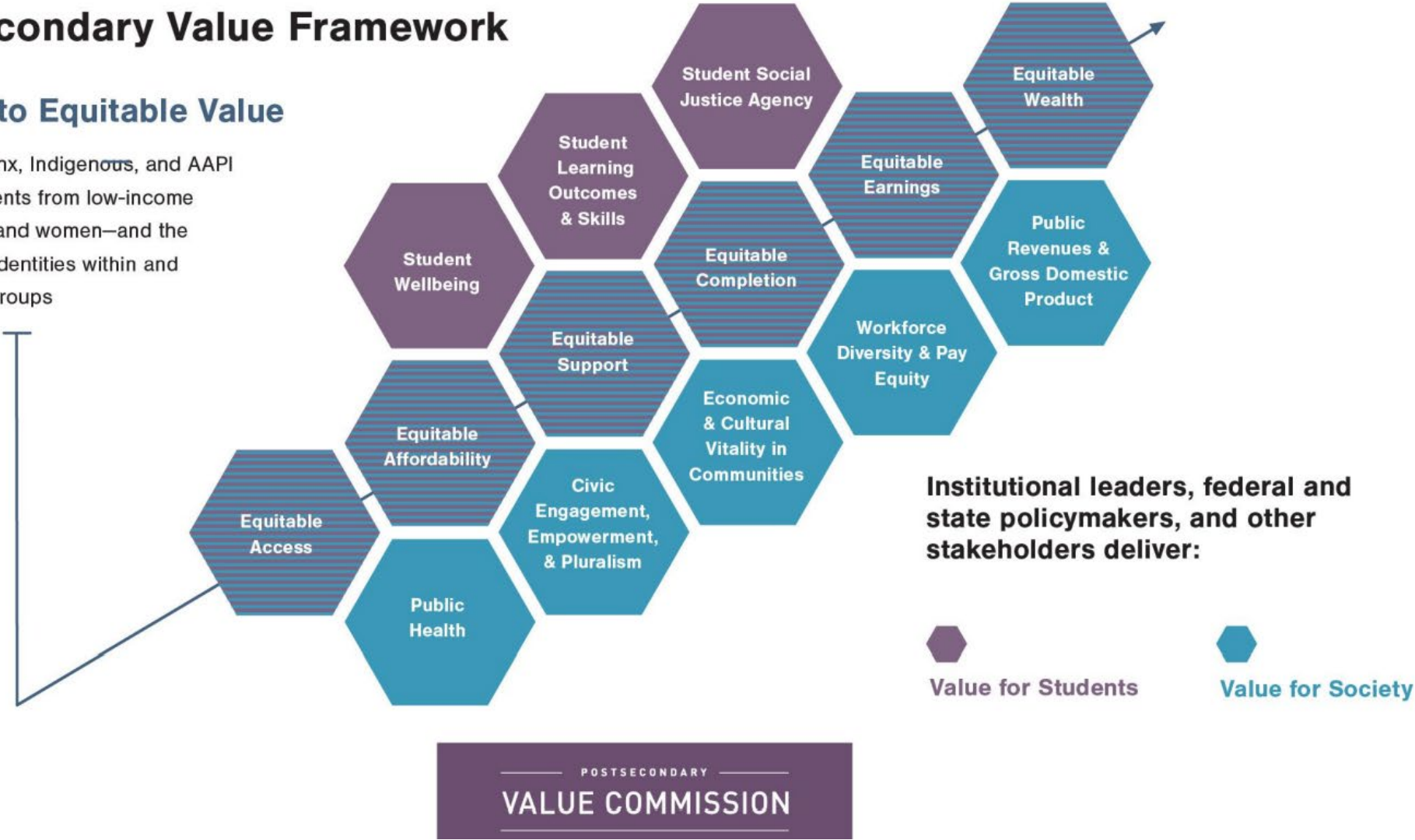


# Postsecondary Value Collaborative

## Postsecondary Value Framework

### Pipeline to Equitable Value

For Black, Latinx, Indigenous, and AAPI students, students from low-income backgrounds, and women—and the intersectional identities within and across these groups



# Next Steps

- Coordinating with Research and Writing Subcommittee of Arkansas Commission on the Status of Women
- Working to support key research questions by end of August
  - What is the participation, completion, and placement rate for Arkansas women in workforce development and education?
  - Where do historical data indicate past successes for women's labor force participation and outcomes on which Arkansas can potentially build?
  - How has the Arkansas childcare labor force changed over time, and how has it changed since the COVID-19 pandemic?
- Working to develop equity dashboard by end of October



# Open Discussion & Wrap Up

---

DR. JOSHUA MCGEE  
CHIEF DATA OFFICER

