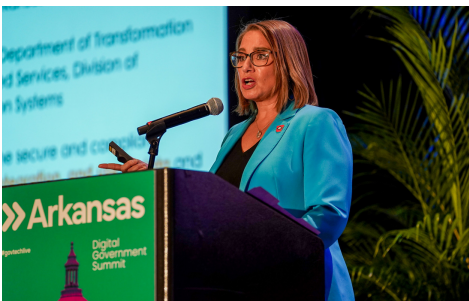# FOCUSING ON YOU

THE QUARTERLY NEWSLETTER FROM THE DIVISION OF INFORMATION SYSTEMS

The Department of Transformation and Shared Services (TSS) Division of Information Systems (DIS) newsletter provides our customers with IT upgrade and project updates, DIS service offers and timely updates that can benefit each Department.

ARKANSAS DIGITAL GOVERNMENT SUMMIT

In October, DIS hosted the 14th annual Digital Government Summit. The summit allowed over 200 public sector technology leaders to come and learn about updates on ever-changing technology. Thank you to everyone who joined us. We hope you had as much fun as we did!

KnowBe4
Human error. Conquered.

Exciting news!

We are thrilled to announce the launch of KnowBe4, an enterprise security awareness training platform, that will soon be available across our organization. This powerful tool will enhance our cyber security measures and empower you to contribute to a safer digital environment.

Stay tuned for more details on the rollout and training modules to make the most of this valuable resource.

Please contact dis.crm@arkansas.gov for more information regarding this service.

SCAN TO SIGN UP FOR NETWORK AND SERVICE ALERTS

You will receive text and email alerts if you provide your phone number and email address.
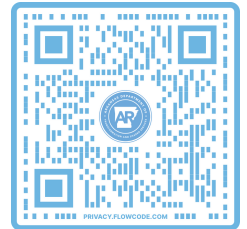
CUSTOMER SATISFACTION SURVEY

Thank you to those who participated in our annual customer satisfaction survey! Our ratings were higher this year than in the previous years. We appreciate the feedback and will follow up with action items based on the responses.

MICROSOFT LEARNING DAYS!

On December 12th and 13th, DIS will host Microsoft Learning Days at the Commerce Building. The days will include intel training on Teams features, future functionality within M365, security and compliance, Power BI and more.

Email dis.crm@arkansas.gov to RSVP or for any questions. Please scan the QR code for the agenda.

EMPLOYEE SPOTLIGHT

Ray Girdler // State IT Security Specialist

Ray Girdler began working for the State of Arkansas in 2016 and joined the DIS team as a State IT Security Specialist in June 2023. Ray works closely with the Arkansas Chief Information Security Officer, Gary Vance, and is assisting with the new statewide cyber security policy rollout. He is also establishing a consistent method for vetting minimum cyber security standards for third-party vendors and developing statewide security awareness training.

Before his current role at DIS, Ray worked as the Director of Data Use and Privacy in the Division of Research and Technology at the Arkansas Department of Education (ADE). One thing Ray observed at ADE that helped him succeed at DIS was the work ethic of those he worked with and how they "invested their time and love" in their jobs.

Ray enjoys hiking, camping and being outside in his free time, where he plays disc golf with his boys. A fun fact about him is that he ran cross country in college.

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DIS NEWSLETTER
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transform.ar.gov/information-systems