SEPTEMBER 2023

FOCUSING ON YOU

THE QUARTERLY NEWSLETTER FROM THE DIVISION OF INFORMATION SYSTEMS

The Department of Transformation and Shared Services (TSS) Division of Information Systems (DIS) newsletter provides our customers with IT upgrade and project updates, DIS service offers and timely updates that can benefit each Department.
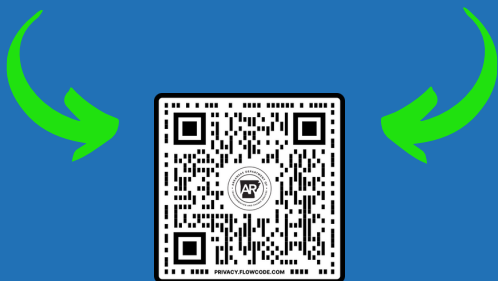
NATIONAL CYBERSECURITY AWARENESS MONTH

October is Cybersecurity Awareness Month!

The theme of this year is **it's easy to stay safe online**! Below are four simple steps to stay safe online:

1. Enabling multi-factor authentication
2. Using strong passwords and a password manager
3. Updating software
4. Recognizing and reporting phishing

SCAN HERE TO SIGN UP FOR NETWORK AND SERVICE ALERTS

You will receive text and email alerts if you provide your phone number and email address.

Thank you to everyone who came out to our cyber briefing last month!

REGISTER

government technology

>> **Arkansas**

Digital Government Summit

OCTOBER 19, 2023 / LITTLE ROCK

TEAMS CONFERENCING FEATURES

In today's fast-paced world, effective communication is critical to success. Microsoft Teams Audio Conferencing is a powerful tool that brings people together, no matter where they are. With crystal clear audio quality, you can hold meetings with team members across the state and globally as if they were in the same room. It's easy to use, even if you're new to technology. Just click a button to join a meeting - no complicated setups or technical jargon. Plus, with features like background noise reduction and live captions, everyone can participate fully in the conversation.

Here are the key features of Microsoft Teams Audio Conferencing:

- **Dial-in:** Users can dial into meetings from their phones, which is very useful for those who are on the road and can't attend a session using the Microsoft Teams app on their laptops or mobile devices
- **Large Capacity:** Allows up to 1,000 phone attendees
- Better Call Quality: The call quality is often better when dialing in
- Dial-out: After attendees have joined the meeting, they can also dial out and invite other callers into a Teams meeting
- Global Accessibility: Users can use toll and toll-free phone numbers to dial into meetings

Once Audio Conferencing has been enabled, you will receive an email with your dial-in number and pin.

Please contact dis.crm@arkansas.gov for more information regarding this service.

EMPLOYEE SPOTLIGHT

Ali Yavuzer // Enterprise Systems Management Director

Ali Yavuzer has worked for the State of Arkansas and the TSS Division of Information Systems (DIS) since March 2007. As the Enterprise Systems Management (EMS) Division Director, he oversees different aspects of TSS's IT infrastructure and technology initiatives.

Before assuming his current role, Ali held several positions within DIS. These positions helped him build the necessary skills and knowledge to develop a deep understanding of our organization's and customers' technology needs and prepared him for his current role's broader responsibilities and challenges.

You'll often find Ali with freshly brewed Turkish coffee, a nod to his roots. Growing up in Istanbul, he was exposed to the rich tradition of Turkish coffee, and enjoys preparing and savoring it with its unique brewing method and presentation.

Contact Us

501 Woodlane St. Suite 311
Little Rock, AR 72201
501-682-9990
dis.callcenter@arkansas.gov

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Q3 2023**
transform.ar.gov/information-systems