



FOCUSING ON YOU

THE QUARTERLY NEWSLETTER FROM
THE DIVISION OF INFORMATION SYSTEMS

The Department of Transformation and Shared Services (TSS) Division of Information Systems (DIS) newsletter provides our customers with IT upgrade and project updates, DIS service offers and timely updates that can benefit each Department.



ARData is a shared services organization within the Division of Information Systems (DIS) that supports the secure and compliant sharing, integration and use of data and information across departments, states and sectors.

ARData provides the following key shared services such as:

- ARData Hub is an AI-enabled shared data infrastructure for secure, governed sharing, integration and the use of interagency, multistate and cross-sector data.
- Arkansas Statewide Longitudinal Data System (SLDS) links data across sources and over time to facilitate an enhanced understanding of the comprehensive citizen journey for continuous program improvement.
- Technical capacity building involves developing data and analytics skills, experience and communities of practice across the Arkansas government through the delivery of Applied Data Analytics training programs.

Learn more about our ARData team [here](#).

MAC MOVE

It's official...

All DIS teams intended to move to the Winthrop Rockefeller building from MAC have been moved!



Welcome to our newest Chief Data Officer (CDO), Robert McGough. In this role, McGough will concentrate on policy and lead the state's efforts to improve data structure, security and data use.

CLICK HERE TO SIGN UP FOR NETWORK AND SERVICE ALERTS

YOU WILL RECEIVE TEXT AND EMAIL ALERTS IF YOU PROVIDE YOUR PHONE NUMBER AND EMAIL ADDRESS.



MARK YOUR CALENDARS!

For an IT Leader Meeting on **April 27, 2023**, at the University of Arkansas Cooperative Extension Auditorium from 1:00 to 4:15 p.m.

The agenda will be released soon.

DATA CENTER MODERNIZATION EFFORTS

The DIS Customer Relations Managers (CRM) and the Data Center Modernization (DCM) engineering teams have been working with customers to migrate their systems from the Shared Services environment to the new DCM environment.

More than 870 customer systems have either successfully migrated or been decommissioned (~93%), with 67 systems remaining to be scheduled for migration. There are now over 1,200 systems running in the DCM environment supporting 15 Departments or cabinet-level agencies and their associated divisions.

The remaining systems running in the Shared Services environment will be scheduled to migrate over the next few months. The teams have also been working with various customers to plan and begin migrating their self-managed systems into the environment.

If you'd like more information on DCM, please contact your customer relationship manager or email dis.crm@arkansas.gov.



EMPLOYEE SPOTLIGHT

James Caldwell // Chief Financial Officer

James Caldwell is the new Chief Financial Officer at the Division of Information Systems. Before returning to DIS from the Arkansas Department of Health (ADH), James was ADH's Deputy Chief Financial Officer for three years.

During his free time, James likes to spend time with his wife and daughter, go to the movies or play video games!

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