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| --- | --- | --- | --- |
| **WEX Contact List** | | | |
| **Assistance** | **Contact** | **Title** | **Email** |
| Contractual inquiries | Denise Baumgart | Government Account Manager | [denise.baumgart@wexinc.com](mailto:denise.baumgart@wexinc.com) |
| Emergencies/escalated issues | Everett McKinnon | Strategic Account Manager | [everett.mckinnon@wexinc.com](mailto:everett.mckinnon@wexinc.com) |
| Billing | George Bushway | Strategic Receivables Analyst | [george.bushway@wexinc.com](mailto:george.bushway@wexinc.com) |
| Transaction-based inquiries | Everett McKinnon | Strategic Support | [everett.mckinnon@wexinc.com](mailto:everett.mckinnon@wexinc.com) |
| Driver/card declines | Strategic Support | Basic Account Maintenance | [strategic.support@wexinc.com](mailto:strategic.support@wexinc.com) |
| Authorization Controls | Strategic Support | Basic Account Maintenance | [strategic.support@wexinc.com](mailto:strategic.support@wexinc.com) |
| Account Maintenance (including  drivers or cards) | Strategic Support | Basic Account Maintenance | [strategic.support@wexinc.com](mailto:strategic.support@wexinc.com) |
| Online access | Strategic Support | Basic Account Maintenance | [strategic.support@wexinc.com](mailto:strategic.support@wexinc.com) |
| WEXPay inquiries | Everett McKinnon | Strategic Account Manager | [everett.mckinnon@wexinc.com](mailto:everett.mckinnon@wexinc.com) |
| Rebate | Everett McKinnon | Strategic Account Manager | [everett.mckinnon@wexinc.com](mailto:everett.mckinnon@wexinc.com) |
| Account setup | Everett McKinnon | Strategic Account Manager | [everett.mckinnon@wexinc.com](mailto:everett.mckinnon@wexinc.com) |
| **Other Contacts** | **Phone** |  | |
| WEXPay - to initiate a WEXPay | 800-438-9140 |
| Fraud | 888-691-0361 |
| Tax Department | 866-841-3542 |
| **Strategic Support** | **800-726-0492** |
| **Account Maintenance (self-service)** | |
| WEXOnline | [https://go.wexonline.com](https://go.wexonline.com/) |