



TSS DIS at a Glance

Premier IT products
& solutions provider
serving the following
entities in Arkansas's
Public Sector:

State Departments
Boards Commissions
K-12 Schools
Higher Education
Public Safety
County Government
City Government

\$80 Million

IT Products &
Solutions

1,500 +

Governmental
Sites Served

24/7/365

Monitoring and
Support



VALUES

Technology Leadership | Customer Service | Quality Results | Efficiency

Remote
Field
Support

24/7/365
Call
Center

Desktop
Support

IT
Planning &
Consulting

VALUE

DIS negotiates with vendors to leverage the state's buying power

SERVICES

DIS is the engine that keeps public systems operational

Internet Connectivity Secure
Data Center Hosting Virtual
Private Cloud
Data Analytics
Voice over Internet Protocol
Voicemail & Email
Audio & Video Conferencing
Tape, Data Storage & Backup



Network Security
Windows Desktop Support
Application Development
Cybersecurity
Business Continuity Disaster
Planning & Recovery
Systems Integration Project
Management



Department of
Transformation and Shared Services
Division of Information Systems

EPIC Service



Microsoft ENTERPRISE AGREEMENT

FACTS

TSS Division of Information Systems has entered into a statewide enterprise agreement with Microsoft, consolidating all licenses procured by the state into a single agreement.

This is expected to leverage the state's tremendous buying power and save an estimated \$1.4 million per year

Business Benefits

The enterprise agreement with Microsoft will offer the best value to public entities.

Best pricing and discounts

Reduce the cost of IT computing

Maximize software expenditures

Single payment vs multiple transactions

Streamlines license management

Single platform for agency collaboration

Operational Benefits

The enterprise agreement with Microsoft will enable you to better focus on the delivery of public services to citizens.

B24/7 technical support & training

Eliminates staff performing upgrades & patches

Simplified IT management & operations

Standardized products facilitate advanced knowledge & expertise

Security Benefits

Enhanced protections help safeguard the network from phishing, malware, ransomware and other malicious activity.

Centrally managed single sign-on across devices

Comprehensive intelligent protection against today's advanced attacks

Data classification based on sensitivity & persistent data protection

Visibility & control over shared data to reduce the risk of a data breach

Microsoft
EA at a
Glance

VALUE

FLEXIBLE

MANAGEABLE

SUPPORT

SECURE

COLLABORATIVE

501.682.9990

transform.ar.gov/information-systems

