TSS DIS at a Glance

Premier IT products & solutions provider serving the following entities in Arkansas’s Public Sector:

- State Departments
- Boards Commissions
- K-12 Schools
- Higher Education
- Public Safety
- County Government
- City Government

$80 Million
IT Products & Solutions

1,500 +
Governmental Sites Served

24/7/365
Monitoring and Support

VALUES
Technology Leadership | Customer Service | Quality Results | Efficiency

Remote Field Support  24/7/365 Call Center  Desktop Support  IT Planning & Consulting

VALUE
DIS negotiates with vendors to leverage the state’s buying power

SERVICES
DIS is the engine that keeps public systems operational

Internet Connectivity Secure
Data Center Hosting Virtual
Private Cloud
Data Analytics
Voice over Internet Protocol
Voicemail & Email
Audio & Video Conferencing
Tape, Data Storage & Backup

Network Security
Windows Desktop Support
Application Development
Cybersecurity
Business Continuity Disaster Planning & Recovery
Systems Integration Project Management

Department of Transformation and Shared Services
Division of Information Systems
EPIC Service
SCSO
State Cybersecurity Office

**FACTS**
SCSO is the front line of defense to ensure that incoming and outgoing data transmitted across the state network is:
- Secure
- Private
- Confidential
- Inaccessible to hackers

**Business Benefit**
All public entities on the state network benefit from our security mechanisms and layered design of defense.
- 24/7/365 monitoring
- Intrusion prevention tools
- Firewalls
- Malicious traffic filters
- Trusted infrastructure points website requests to the valid location

These tools reduce the risk of a data breach and the financial risk of mitigating a breach by the state.

**Future Vision**
A mature cybersecurity program across state government will help safeguard and protect critical information and data assets.
- Create a cyber aware workforce
- Phase out large, expensive intrusion protection systems to lower costs
- Implement advanced endpoint solutions for more accurate threat reporting and shorter threat remediation response times
- Leverage endpoint protection to stop and isolate threats before they can spread

"Thank you for getting our hosted server accessible and secure. We value the support we receive from the entire DIS team."
- Pulaski County Special School District

Cybersecurity at a Glace

1,000+
Firewalls prevent outside attempts to gain access to state computers

10 Million
Daily attempts are denied access to the network

5+ Billion
Network traffic records managed each day by security event management systems

2,100+
Endpoints protected by cyber defenses

70,000+
Daily attacks blocked from outside the network