

# ARBenefits Premium - ASE

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2021 – 12/31/2021

Coverage for: All Tiers | Plan Type: Traditional



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or by calling 1-877-815-1017.

| Important Questions                                      | Answers  | Why this Matters:   |
|--|--|---|
| What is the overall deductible?                          | <b>\$500</b> Individual<br><b>\$1,000</b> Family<br>Does not apply to preventative care. | You must pay all costs up to the deductible amount before this plan begins to pay for covered services you use. Check your Summary Plan Description to see when the <b>deductible</b> starts over (usually, but not always, January 1). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .   |
| Are there other deductibles for specific services?       | No   | You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.   |
| Is there an <u>out-of-pocket limit</u> on my expenses?   | Yes <b>\$3,000</b> Individual<br><b>\$6,000</b> Family                                   | The <b>medical out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered medical services. This limit helps you plan for health care expenses. This limit helps you plan for health care expenses. The plan will pay 100% for individuals on family coverage when they reach the individual out-of-pocket maximum amount. There is also a prescription drug out-of-pocket limit.            |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges and health care this plan doesn't cover                 | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b>  |
| Is there an overall annual limit on what the plan pays?  | No   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |
| Does this plan use a <u>network of providers</u> ?       | Yes  | If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware that your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |
| Do I need a referral to see a <u>specialist</u> ?        | No   | You can see the <b>specialist</b> you choose without permission from this plan.   |
| Are there services this plan doesn't cover?              | Yes  | Some of the services this plan doesn't cover are listed on page 3. See your Summary Plan Description for additional information about <b>excluded services</b> .  |

OMB Control Numbers 1545-2229,  
1210-0147, and 0938-1146

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).


If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

# ARBenefits Premium - ASE

## Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2021 – 12/31/2021

Coverage for: All Tiers | Plan Type: Traditional

- 
- **Copayments** are fixed dollar amounts (for example, \$25) you pay for covered health care, usually when you receive the service.
  - **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
  - The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
  - This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

| Common Medical Event  | Services You May Need   | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions   |
|---|---|---|---|--|
| If you visit a health care <u>provider's office</u> or clinic   | Primary care visit to treat an injury or illness  | \$25 copay                                  | 40% coinsurance                                 | None   |
|   | Specialist visit  | \$50 copay                                  | 40% coinsurance                                 | None   |
|   | Other practitioner office visit   | 20% coinsurance                             | 40% coinsurance                                 | None   |
|   | Preventive care/screening/immunization  | \$0   | \$0   | None   |
|   | Telemedicine is covered by the ARBenefits Plan. Telemedicine claims are processed as office visits and are subject to the applicable office visit copay and or deductibles/coinsurance. |   |   |  |
| If you have a test  | Diagnostic test (x-ray, blood work)   | 20% coinsurance                             | 40% coinsurance                                 | None   |
|   | Imaging (CT/PET scans, MRIs)  | 20% coinsurance                             | 40% coinsurance                                 | None   |
| If you need drugs to treat your illness or condition.<br>More information available at <a href="http://www.transform.ar.gov">www.transform.ar.gov</a> | Generic drugs   | \$15 copay                                  | n/a   | Many medications subject to Reference Price and not fixed-dollar co-pay. |
|   | Preferred brand drugs   | \$40 copay                                  | n/a   | Many medications subject to Reference Price and not fixed-dollar co-pay. |
|   | Non-preferred brand drugs   | \$80 copay                                  | n/a   | Many medications subject to Reference Price and not fixed-dollar co-pay. |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center)  | 20% coinsurance                             | 40% coinsurance                                 | None   |

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

# ARBenefits Premium - ASE

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2021 – 12/31/2021

Coverage for: All Tiers | Plan Type: Traditional

| Common Medical Event   | Services You May Need                        | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions   |
|--|--|---|---|--|
| Outpatient surgery   | Physician/surgeon fees                       | 20% coinsurance                             | 40% coinsurance                                 | None   |
| If you need immediate medical attention                                | Emergency room services                      | \$250 copay                                 | n/a   | Visits deemed non-emergency charged as hospital services/outpatient, the coinsurance/copayment will apply.   |
|  | Emergency medical transportation             | \$50 copay                                  | 40% coinsurance                                 | Limited benefit of \$2000 per member per trip for ground ambulance.  |
|  | Urgent care                                  | \$100 copay                                 | n/a   | None   |
| If you have a hospital stay  | Facility fee (e.g., hospital room)           | 20% coinsurance                             | 40% coinsurance                                 | If you select a private room, you are responsible for the difference in charges for a private room and semi-private room.  |
|  | Physician/surgeon fee                        | 20% coinsurance                             | 40% coinsurance                                 | None   |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | \$25 copay                                  | 40% coinsurance                                 | None   |
|  | Mental/Behavioral health inpatient services  | \$20% coinsurance                           | 40% coinsurance                                 | None   |
|  | Substance use disorder outpatient services   | 20% coinsurance                             | 40% coinsurance                                 | None   |
|  | Substance use disorder inpatient services    | 20% coinsurance                             | 40% coinsurance                                 | None   |
| If you are pregnant  | Prenatal and postnatal care                  | 20% coinsurance                             | 40% coinsurance                                 | None   |
|  | Delivery and all inpatient services          | 20% coinsurance                             | 40% coinsurance                                 | This plan complies with federal law that prohibits restricting benefits for any hospital length of stay in connection with childbirth for the mother and newborn child to less than 48 hours following a normal vaginal delivery or less than 96 hours following a caesarean section delivery. |

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

# ARBenefits Premium - ASE

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2021 – 12/31/2021

Coverage for: All Tiers | Plan Type: Traditional

| Common Medical Event  | Services You May Need                | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions                                  |
|---|--------------------------------------|---|---|---|
| <b>If you need help recovering or have other special health needs</b> | Home health care                     | 20% coinsurance                             | 40% coinsurance                                 | None  |
|   | Rehabilitation services (outpatient) | 20% coinsurance                             | 40% coinsurance                                 | None  |
|   | Skilled nursing care                 | 20% coinsurance                             | 40% coinsurance                                 | None  |
|   | Durable medical equipment            | 20% coinsurance                             | 40% coinsurance                                 | None  |
|   | Hospice service                      | 20% coinsurance                             | 40% coinsurance                                 | None  |
| <b>If your child needs dental or eye care</b>                         | Eye exam                             | \$50 copay                                  | \$50 copay                                      | Limited benefit of one exam every twenty-four (24) months |
|   | Glasses                              | n/a   | n/a   | None  |
|   | Dental check-up                      | n/a   | n/a   | None  |

## Excluded Services & Other Covered Services:

| <b>Services Your Plan Does NOT Cover</b> (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .) |                         |                        |
|--|-------------------------|------------------------|
| • Acupuncture  | • Dental Care           | • Long-Term Care       |
| • Cosmetic Surgery   | • Infertility Treatment | • Private-Duty Nursing |

| <b>Other Covered Services</b> (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.) |
|--|
| <ul style="list-style-type: none"> <li>• Bariatric Surgery</li> <li>• Chiropractic Care</li> <li>• Hearing Aids</li> <li>• Eye Exams</li> </ul>              |

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits)

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-815-1017. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: ARBenefits, P.O. Box 15610, Little Rock, AR 72231-5610. Phone: 1-877-815-1017. E-mail: [askebd@dfa.arkansas.gov](mailto:askebd@dfa.arkansas.gov)

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” This plan or policy does provide minimum essential coverage.

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-815-1017.

---

*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

---

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- **Amount owed to providers: \$7,540**
- **Plan pays \$5,640**
- **Patient pays \$1,900**

#### Sample care costs:

|                            |                |
|----------------------------|----------------|
| Hospital charges (mother)  | \$3,600        |
| Routine obstetric care     | \$2,100        |
| Anesthesia                 | \$900          |
| Laboratory tests           | \$500          |
| Prescriptions              | \$200          |
| Radiology                  | \$200          |
| Vaccines, other preventive | \$40           |
| <b>Total</b>               | <b>\$7,540</b> |

#### Patient pays:

|                      |               |
|----------------------|---------------|
| Deductibles          | \$500         |
| Copays               | \$0           |
| Coinsurance          | \$1400        |
| Limits or exclusions | \$0           |
| <b>Total</b>         | <b>\$1900</b> |

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$5,400**
- **Plan pays \$4340**
- **Patient pays \$1060**

#### Sample care costs:

|                                |                |
|--------------------------------|----------------|
| Prescriptions                  | \$2,900        |
| Medical Equipment and Supplies | \$1,300        |
| Office Visits and Procedures   | \$700          |
| Education                      | \$300          |
| Laboratory tests               | \$100          |
| Vaccines, other preventive     | \$100          |
| <b>Total</b>                   | <b>\$5,400</b> |

#### Patient pays:

|                      |                                  |
|----------------------|----------------------------------|
| Deductibles          | \$500                            |
| Copays               | \$180 Drug<br>(\$15 X 12 months) |
| Coinsurance          | \$380                            |
| Limits or exclusions | \$0                              |
| <b>Total</b>         | <b>\$1060</b>                    |

Note: These numbers assume the patient is participating in our maternity and diabetes wellness programs. If you do not participate in the wellness programs, your costs may be higher. For more information about these programs, please contact: 1-877-815-1017.

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-877-815-1017 or visit us at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.transform.ar.gov/employee-benefits](http://www.transform.ar.gov/employee-benefits) or call 1-877-815-1017 to request a copy.