

## State Tire Contract Emergency Provision

The State Tire contract is a mandatory contract and all tires and tire services must be purchased from a dealer authorized by one of the awarded manufacturers on the NASPO ValuePoint Tire Contract, Bridgestone/Firestone and Goodyear.

**However, in cases of emergency, OSP authorizes state agencies to purchase tires or emergency tire repair services from non-contract tire dealers.**

**Allowable emergency purchases shall only include tire purchases and tire repair services that will restore the vehicle to a safe operating condition. Performance improving parts and services shall not be considered an emergency.**

The following emergency provision is a part of the NASPO ValuePoint Tire Contract:

### **4.2.4.10. Emergency Roadside Assistance** (price per hour for labor or service call)

Offeror's Approved Distributors shall provide complete twenty-four (24) hour roadside service, as required. Dispatch response time (arrival time by Offeror's Approved Distributors to Using Entity identified location), shall occur within the time parameters requested by the Using Entity at the time of contact (one hour, 2-5 hours, 24 hours etc.). Offeror's Approved Distributors shall make every effort possible, including having all necessary tools, replacement materials and labor on hand at time of repair, to make all roadside repairs and tire replacement(s) in a safe, cost efficient manner. In the event that Offeror's Approved Distributors are unable or unwilling to respond within the required dispatch time after telephone notification of the emergency, the Using Entity reserves the right to procure the Products or Services or a combination of Products and Services elsewhere without contract violation.