Target value  200,000.00 USD

AWARD NO: R160801
COMMODITY: SERVICEWARE APPAREL (CLOTHING)

VENDOR CONTACT PERSON: Richard Reeves @ 318-791-0606

Customer service representatives and sales specialist information:

Phone#: 1-800-578-9023
Fax#: 1-866-358-2107
E-mail: customerservice@servicewearapparel.com
Service Hours: Monday-Friday 7:00 am through 5:00 pm CST

There are no oversize charges or user fees associated with this contract.

The contract award includes language allowing all states, local governments, school districts, higher education institutions, other government agencies and nonprofit organizations to use or "piggyback” on the contract.

The term of this contract extension shall be for a period of twelve (12) months beginning November 1, 2020 through October 31, 2021 with three (3) options to renew for a one (1) year increment or a portion thereof upon mutual agreement.

<table>
<thead>
<tr>
<th>Item</th>
<th>Material/Description</th>
<th>Target QtyUM</th>
<th>Unit Price</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>0010</td>
<td>10023854 UNIFORMS, MISC, LUMP SUM</td>
<td>200,000.00</td>
<td>$200,000.00</td>
<td></td>
</tr>
</tbody>
</table>

GENERAL CONDITIONS AND INSTRUCTIONS TO VENDOR:
All purchasing rules and regulations defined by the State of Arkansas apply to this document.

09/29/2020
## Item List

<table>
<thead>
<tr>
<th>Item</th>
<th>Material/Description</th>
<th>Target QtyUM</th>
<th>Unit Price</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019 - 2020</td>
<td></td>
<td>Estimated Net Value</td>
<td></td>
<td>200,000.00</td>
</tr>
</tbody>
</table>

SET UP AN ACCOUNT: To set up an account with ServiceWear Apparel, simply call our customer support team at 1-800-578-9023 or contact us at customerservice@servicewearapparel.com. It's as easy as that. Creating an account will allow you to order from our catalog.

ORDERING POLICIES: $100 minimum order is required.

SAMPLES: Call customer service to order samples.

CHANGE or CANCEL an ORDER: In order to accommodate your same day shipping needs, orders are considered firm orders at time of placement. Therefore, additions to an order will be entered as a new order and may be billed and shipped separately. Changes cannot be made once the order is placed unless the item in question is a stock garment that is not shipping at once.

RETURNS: All returns must have a ServiceWear Apparel return authorization ("RA") number affixed to the outside of each returned box. Please inspect all goods before processing as altered, printed, embroidered, decorated or washed garments are not returnable (unless otherwise defective). To request a return, simply call 1-800-578-9023.

UNALTERED STOCK PRODUCT: Customers may return unaltered stock product within sixty (60) days of receipt of goods, upon presentation to ServiceWear Apparel proof of receipt, advance approval of ServiceWear Apparel and issuance of an RA number. These returns are subject to freight costs.

SHIPMENT ERRORS or DEFECTIVE GOODS: If you believe that your shipment has been delivered with an error or shortage, please call 1-800-578-9023. All goods must be inspected within thirty (30) days of receipt. In the event that you believe any goods received are defective, please call 1-800-578-9023 for approval, an RA number and return instructions. Defective merchandise must be clearly marked by placing tape or otherwise indicating the specific location of the garment flaw.

ORDERING PROCEDURE: All orders placed against this contract shall be in the form of an entity purchase order on an as required basis.

DELIVERY: FOB Destination, Freight Paid. Various delivery locations within the State of Arkansas will be specified on the purchase order from the ordering entity. All transportation expenses for delivery will be the responsibility of the manufacturer/dealer.

QUALITY: All items furnished shall be new (not used) and shall be manufactured in accordance with current industry standards for workmanship, materials and construction.

OUTLINE AGREEMENT AWARD TERMS AND CONDITIONS

GENERAL CONDITIONS AND INSTRUCTIONS TO VENDOR:
All purchasing rules and regulations defined by the State of Arkansas apply to this document.
1. GENERAL: All terms and conditions stated in the invitation for bid govern this contract.

2. PRICES: Prices are firm and not subject to escalation, unless otherwise specified in the invitation for bid.

3. DISCOUNTS: All cash discounts offered will be taken if earned.

4. TAXES: Most state agencies must pay state sales tax. Before billing, the contractor should contact the ordering agency to find out if that agency must pay sales tax. Itemize state sales tax when applicable on invoices.

5. BRAND NAME REFERENCES: The contractor guarantees that the commodity delivered is the same as specified in the bid.

6. GUARANTY: All items delivered are to be newly manufactured, in first-class condition, latest model and design, including, where applicable, containers suitable for shipment and storage unless otherwise indicated in the bid invitation. The contractor guarantees that everything furnished hereunder will be free from defects in design, workmanship, and material; that if sold by drawing, sample or specification, it will conform thereto and will serve the function for which furnished. The contractor further guarantees that if the items furnished hereunder are to be installed by the contractor, such items will function properly when installed. The contractor also guarantees that all applicable laws have been complied with relating to construction, packaging, labeling, and registration. The contractor's obligations under this paragraph shall survive for a period of one year from the date of delivery, unless otherwise specified in the invitation for bid.

7. AWARD: This contract award does not authorize shipment. Shipment against this contract is authorized by the receipt of a purchase order from the ordering agency. A written purchase order mailed or otherwise furnished to the contractor results in a binding obligation without further action by either party.

8. DELIVERY: The term of the contract is shown on the face of the contract award. The contractor is required to supply the state's needs during this term. The number of days required to place the commodity in the receiving agency's designated location under normal conditions is also shown. Consistent failure to meet delivery without a valid reason may cause removal from the bidders' list or suspension of eligibility for award.

9. BACK ORDERS OR DELAY IN DELIVERY: Back orders or failure to deliver within the time required may be default of the contract. The contractor must give written notice to the Office of State Procurement and ordering agency of the reason and the expected delivery date. If the reason is not acceptable, the contractor is in default. The Office of State Procurement has the right to extend delivery if reasons appear valid. If the date is not acceptable, the agency may buy elsewhere.

10. DELIVERY REQUIREMENTS: No substitutions or cancellations are permitted without written approval of the Office of State Procurement. Delivery shall be made during agency work hours only, 8:00 a.m. to 4:30 p.m., unless prior approval for other delivery has been obtained from the agency. Packing memoranda shall be enclosed with each shipment.

11. STORAGE: The ordering agency is responsible for storage if the contractor delivers within the time required and the agency cannot accept delivery.

12. DEFAULT: All commodities furnished will be subject to inspection and acceptance of the ordering agency after
delivery. Default in promised delivery or failure to meet specifications authorizes the Office of State Procurement to cancel this contract or any portion of same and reasonably purchase commodities elsewhere and charge full increase, if any, in cost and handling to the defaulting contractor.

13. VARIATION IN QUANTITY: The state assumes no liability for commodities produced, processed or shipped in excess of the amount specified herein.

14. INVOICING: The contractor shall submit an original and two copies of an itemized invoice showing the bid number and purchase request number when itemized in the invitation for bid. Invoices must be sent to “Invoice to” point shown on the purchase order.

15. STATE PROPERTY: Any specifications, drawing, technical information, dies, cuts, negatives, positives, data or any other commodity furnished to the contractor hereunder or in contemplation hereof or developed by the contractor for the use hereunder shall remain property of the state, be kept confidential, be used only as expressly authorized, and be returned at the contractor's expense to the F.O.B. point, properly identifying what is being returned.

16. ASSIGNMENT: This contract is not assignible nor the duties hereunder delegable by either party without the written consent of the other party to the contract.

17. OTHER REMEDIES: In addition to the remedies outlined herein, the contractor and the state have the right to pursue any other remedy permitted by law or in equity.

18. LACK OF FUNDS: The state may cancel this contract to the extent funds are no longer legally available for expenditures under this contract. Any delivered but unpaid for goods will be returned in normal condition to the contractor by the state. If the state is unable to return the commodities in normal condition and there are no funds legally available to pay for the goods, the contractor may file a claim with the Arkansas Claims Commission. If the contractor has provided services and there are no longer funds legally available to pay for the services, the contractor may file a claim.

19. QUANTITIES: The state may order more or less than the estimated quantity in the invitation for bid.

20. DISCLOSURE: Failure to make any disclosure required by the Governor's Executive Order 98-04, or any violation of any rule, regulation, or policy adopted pursuant to that order, shall be a material breach of the terms of this contract. Any contractor, whether an individual or entity, who fails to make the required disclosure or who violates any rule, regulation, or policy shall be subject to all legal remedies available to the agency.

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