



**Department of Transformation and Shared Services**

Governor Asa Hutchinson  
Secretary Amy Fecher  
Director Edward Armstrong

**SP-17-0062 Small Package Delivery**

<b>Current Effective Dates January 18, 2017 through November 27, 2021 Potential Final Expiration Date November 27, 2021</b>	
Contract Administrator	Office of State Procurement Jonathan Love Phone: 501-683-6636 Email: <a href="mailto:jonathan.love@dfa.arkansas.gov">jonathan.love@dfa.arkansas.gov</a>
Mandatory Status	Non-Mandatory
Certified Minority Vendor Status	No
AASIS Outline Agreement Number	4600039314 – Federal Express Corporation 4600039313 – United Parcel Service INC
<b>Vendor Information</b>	
Federal Express Corporation	Bobby Bledsoe 901-224-2963 rdbledsoe@fedex.com
United Parcel Service INC	Cindy Chace 954-465-3513 cchace@ups.com

**CONTRACT OVERVIEW**

This non-mandatory contract is for small package delivery service using the NASPO Value Point MA065 cooperative contract.

**PERMISSIVE USERS**

- State agencies
- Public schools
- Political subdivisions
- Higher education institutions



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### **AGENCY INSTRUCTIONS**

To establish a new FedEx account, call FedEx Government Customer Service at 800-645-9424. (If your agency utilized the MA454 WSCA Contract in the past, your account is already tied to the new contract and you should be receiving updated pricing.) For additional assistance, email your questions to Bobby Bledsoe with the NASPO ValuePoint Contract number, your agency name, your phone number and FedEx account number.

To establish a new UPS account, send an e-mail to [state@ups.com](mailto:state@ups.com) or contact Erik Rowley at (612) 655-6228 or [erowley@ups.com](mailto:erowley@ups.com). To order supplies, track packages, or resolve billing issues, contact Erik Rowley. For general questions call Enterprise Support at 1-800-877-1497. For Technical Support call 1-888-553-1118. For billing information, EFT, Time and Transit, and all things UPS related visit [www.ups.com](http://www.ups.com). For faster service, have your UPS account number available.

### **AWARDED COMMODITIES AND SERVICES**

Small package delivery

### **CONTRACT DOCUMENTS**

UPS

<https://www.naspovaluepoint.org/portfolio/small-package-delivery-services-2016-2021/ups/>

FedEx

<https://www.naspovaluepoint.org/portfolio/small-package-delivery-services-2016-2021/fedex/>