

# DIS at a Glance

Premier IT Products  
& Solutions Provider  
Serving The  
Following Entities  
in Arkansas's Public  
Sector:

State Agencies

Boards

Commissions

K-12 Schools

Higher Education

Public Safety

County Government

City Government

**\$80 Million**

IT Products & Solutions

**1,500 +**

Governmental Sites  
Served

**24/7/365**

Monitoring & Support



## VALUES

Technology Leadership | Customer Service | Quality Results | Efficiency

Remote  
Field  
Support

24/7/365  
Call  
Center

Desktop  
Support

IT  
Planning &  
Consulting

## VALUE

DIS negotiates with vendors to leverage the state's buying power

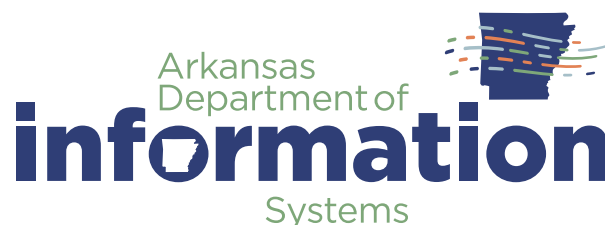
## SERVICES

DIS is the engine that keeps public systems operational

Internet Connectivity  
Secure Data Center Hosting  
Virtual Private Cloud  
Data Analytics  
Voice over Internet Protocol  
Voicemail & Email  
Audio & Video Conferencing  
Tape, Data Storage & Backup



Network Security  
Windows Desktop Support  
Application Development  
Cybersecurity  
Business Continuity  
Disaster Planning & Recovery  
Systems Integration  
Project Management



EMPOWERING THE CITIZENS OF ARKANSAS THROUGH TECHNOLOGY

# Microsoft

## Maximum Value for the State's IT Investment

### FACTS

An enterprise agreement with Microsoft consolidated all licenses procured by the state into a single agreement.

The state's annual spend with Microsoft is going up, but this agreement is bringing the overall cost of the state's IT investment down.

### Reduced or Eliminated Costs

- ↓ Implementation costs
- ↓ Anti-virus solution cost
- ↓ MDM solution cost
- ↓ MFA solution cost
- ↓ Cost of IT computing
- ↓ Man-Hour costs

### Operational & Security Benefits

The average cost of a data breach in the U.S. for each lost or stolen record is \$141 (2017). A single data breach cost one state \$27 million. The enhanced protections integrated into the Microsoft solutions offer an extra layer of security to protect state computers and email accounts from phishing, malware, ransomware and other malicious activity.

Core components hosted in Government Cloud

Data classification to enable safe sharing of sensitive data

Visibility & control of shared data

Simplified IT management & operations

Upgrades, patches & infrastructure maintenance: Eliminated

Centrally managed single sign-on across devices

Comprehensive intelligent protection against today's advanced attacks

Visibility & control over shared data to reduce the risk of a data breach

Microsoft  
EA at a  
Glance

Value

Flexible

Manageable

Support

Collaborative

Secure



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EMPOWERING THE CITIZENS OF ARKANSAS THROUGH TECHNOLOGY