ACCOUNT SET UP PROCEDURES FOR FEDEX SMALL PACKAGE DELIVERY SERVICES

• To establish a new FedEx account or to add an existing account to the NASPO ValuePoint contract used by the State of Arkansas, please call FedEx Government Customer Service at 800-645-9424.

CUSTOMER SERVICE AND SUPPORT

• Once your account has been set up and you have additional questions or need assistance, please contact Bobby Bledsoe at rdbledsoe@fedex.com

In your email include the following information:

  o  NASPO ValuePoint Contract # MA454
  o  Agency Name and Phone Number
  o  FedEx Account Number

• NOTE: If your agency utilized the MA454 WSCA Contract in the past, your account is already tied to the new contract and you should be receiving updated pricing.