

Visual Accessibility Consulting Service

State agencies are required to configure technology in a way that is accessible to visually impaired employees and citizens utilizing state services. Arkansas law (A.C.A. § 25-26-201 et seq.) requires compliance with federal accessibility standards, specifically the standards for:

- Software applications (36 C.F.R. § 1194.21)
- Operating systems (36 C.F.R. § 1194.21)
- Web-based intranet and internet information and applications (36 C.F.R. § 1194.22)

Applications and websites are evaluated using various assistive technologies, including screen readers. The Visual Accessibility Consulting Service provides review services and recommendations solely to assist state agencies in configuring technology in accordance with federal accessibility standards.

Visual Accessibility Consulting Services provide a customer with the following:

- Initial meeting with customer to determine scope of testing and to explain testing procedure
- Initial evaluation of customer applications and websites to determine estimated cost and time required for testing
- Accessibility testing of customer applications and websites
- Initial test results include:
 - A detailed list of accessibility test results based on the federal standards and an oral consultation
 - Demonstration of assistive technologies on customer applications and websites is available upon request
- Follow up assessment of customer application and website modifications

Consulting services are available Monday through Friday from 8:00 a.m. to 4:30 p.m. To make a request, please contact the DIS Call Center at dis.callcenter@arkansas.gov.