

DIS/Microsoft Enterprise Agreement FAQs

Q. What happens to any agreement my agency already has with Microsoft?

- Agencies should continue to operate and abide by the terms and conditions set forth in any existing agreement between it and Microsoft until May 31, 2018.

Q. What if my agency qualifies for education pricing?

- DIS is currently working to establish a Microsoft Education Licensing Agreement.
- The effective date for this agreement has not yet been determined.
- More information will be forthcoming from DIS when the agreement has been finalized and put into place.

Q. What if my agency needs to procure a new order for a Microsoft product before May 31, 2018?

- New orders up until May 31, 2018, will be procured following the customary procedure through SHI.
- If applicable, new orders must include Software Assurance.
- New order invoices will continue to be paid to SHI until Software Assurance expires. After its expiration date, invoices will then be paid to DIS.
- Agencies are encouraged to delay the procurement of the following products that are included as part of MS365:
 - Exchange, Office, VDA or VDI, EMS, SharePoint, Windows E3 & E5, System Center Client MLs, Skype for Business, Azure AD Premium, Office 365 and M365.

Q. What about agencies with Select Plus agreements that have Software Assurance expiring on or before May 31, 2018?

- SHI will be providing a renewal quote for any Select Plus agreements with Software Assurance that expire on or before May 31, 2018.
- The quote will reflect three 12-month installments.

- At the end of the three installments, agencies will renew following a new Microsoft product ordering process to be determined and communicated by DIS at later date.

Q. How do agencies handle procurements on or after the June 1, 2018, effective date?

- On the effective date, June 1, 2018, all agencies, except for those explicitly listed below, should modify technology procurement procedures so future applicable technology products are procured in accordance with the DIS/Microsoft EA. **
- At a later date, DIS will send further ordering details and pricing information.

***The following agencies or offices are excluded from compliance with the DIS/Microsoft EA.*

Arkansas Game and Fish Commission, Arkansas Highway and Transportation Department, Arkansas Constitutional Offices except for the Governor's Office, Administrative Office of the Courts

Q. Is there anything else agencies should do to ensure a smooth transition?

A. DIS requests for you to designate a project sponsor for this effort and provide the individual's email address and phone number to Jamie LaFave at DIS at Jamie.lafave@arkansas.gov.

Other questions regarding this matter may be emailed to DIS Deputy Director Carder Hawkins at carder.hawkins@arkansas.gov.